

Reasons to Hire a Managed Service Provider



Lower Costs, Higher Reliability: It may be cost-prohibitive for small businesses to self-manage their technology. As a result, companies are embracing managed services to help lower the total cost of ownership and reduce system downtime.



Get More with Less: Aside from saving money, a managed services approach can enable small businesses to get more with less—ensure data backup and disaster recovery, improve the quality and reliability of computer systems and networks, and save time without having to worry about technology.



Preventive and Timely Maintenance: Hiring an MSP to monitor (in real-time) and manage technology systems will ensure a small business that issues are identified and fixed before they have a chance to cause bigger problems.



Keep Data Safe (a must-do): Managed services backup and disaster recovery solutions can prevent data loss and ensure recoverability. This is incredibly important when one considers nearly 70% of all companies go out-of-business within two years after suffering a serious disaster or data loss.



Improved Security: Keeping patches up-to-date improves a company's security, helping to ensure it doesn't fall victim to the latest malware attacks. Small businesses that outsource security tasks, such as security monitoring and vulnerability scanning, will likewise stay ahead of the bad guys.



And lots more!



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 Call Us

651-240-4313

 sales@smartcloudmn.com

 www.smartcloudmn.com



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Your premium & trusted Managed Service Provider!

Businesses will always need IT support, repair, and cybersecurity. That is where we come in! Providing Nationwide & Local managed IT services that are tailored to your business.



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Ransomware is Serious & Dangerous!

Ransomware attacks on small to medium businesses, hospitals and health care systems, schools and school districts, local governments, and other organizations are becoming worse and worse. From Colonial Pipeline to large meatpacker JBS to Steamship Authority - the largest ferry service in Massachusetts - ransomware attackers have shown they are able and willing to disrupt large companies that provide everyday goods.

It's never too late to get smart about protecting your business from ransomware and other potential threats! Contact us today to discuss how we can help you stay ahead of the problem.



Attacks every
11 Seconds



Average Downtime:
150 Hours



Average Ransom:
\$300,000

If you need assistance, please call us at
(651) 240-4313

Complete MSP Solution Features

The Complete MSP Solution is great for those small businesses who have either had managed IT services before, or want to go straight into not having to worry about making sure their technology runs the best it can.

Everything in the Base MSP Solution Plus:

- Unlimited On-Site Support - Business Hours
- VIP After-Hours Support Pricing - 24/7/365
- VIP Project Pricing - Business Hours
- Advanced Data Backup Solution Package
 - 500GB More Cloud Storage Included
- Standard Disaster Recovery Solution Package
- Advanced Email Security Solution Package
- Threatlocker® Zero-Trust Security
- LastPass® Enterprise-Level Password Management
- Compliance Reporting
- Technology Vendor Management
- Technology Asset Management
- Incident Response Plan Creation & Management

Base MSP Solution Features

This package is great for small businesses that never had managed IT services before and want to get away from the hassle of break-fix work.

- Unlimited Remote Support - Business Hours
- VIP On-Site Support Pricing - Business Hours
- SentinelOne® XDR Security
- Support for All Devices*
- Basic Communication (Emails, Ticket Creation, Etc.)
- Standard Data Backup Solution Package
 - 500GB Cloud Storage Included
- Standard Email Security Solution Package
- Guaranteed Response Times
- Technology Procurement Assistance
- Technology Business Reviews (QBRs)
- Security Incident Management
- Identity & Access Management (IAM)
- Remote Network Monitoring & Management
- Remote Workstation Monitoring & Management
- Remote Server Monitoring & Management



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